

Addendum to T. M. Kubiak Resume

QA/OE Coach, Author

QA Superpowers: Lean Six Sigma Continuous Improvement Deployment,
Metrics and Process Design

HONORS/AWARDS

- 2016 ASQ Crosby Medal
- 2016 ASQ Fellow
- 2015 Quality Professional of the Year
- ASQ Quality Press Golden Quill Award, 2012
- ASQ Quality Press Golden Quill Award, 2009
- Who's Who in Executives and Professionals, 2006-2007 Edition
- ASQ Quality Press Golden Quill Award, 2005
- ASQ Board of Directors' Testimonial Awards, 2001, 2002, 2003
- Honeywell senior HQV (internal Malcolm Baldrige) examiner, 1993 – 2000
- Honeywell Chairman's Achievement Award, 1995
- Arizona Quality Alliance senior examiner, trainer, and facilitator, 1995, 1996
- Florida Governor's Sterling Award examiner 1993, senior examiner 1994, 1995
- Honeywell Total Quality Involvement Leadership Award, 1993
- Society of Logistics Engineers President's Award of Merit, 1988, 1992
- Honeywell Outstanding Engineer, 1989
- Sigma Xi, The Scientific Research Society, 1987
- Alpha Pi Mu Industrial Engineering honor society, 1983
- Tau Beta Pi Engineering honor society, 1982

BOOKS

- The third edition of "The Certified Six Sigma Black Belt Handbook" is under development. Anticipated publication date is June 2016.
- Kubiak, T. M., "The ASQ Pocket Guide for The Certified Six Sigma Black Belt," Quality Press, Milwaukee, WI, 2014.
- Kubiak, T. M., "The Certified Six Sigma Master Black Belt Handbook," Quality Press, Milwaukee, WI, 2012.
- Kubiak, T. M. and Donald W. Benbow, "The Certified Six Sigma Black Belt Handbook, Second Edition," Quality Press, Milwaukee, WI, 2009.
- Donald W. Benbow and **T. M. Kubiak**, "The Certified Six Sigma Black Belt Handbook," Quality Press, Milwaukee, WI, 2005.
- Kubiak, T. M., "Proceedings Index: Annual International Logistics Symposia Proceedings 1966-1988," Huntsville, AL, 1989.
- Kubiak, T. M., "Twenty-One Year Cumulative Index of the Logistics Spectrum," Huntsville, AL, 1988.
- Kubiak, T. M., Editor, "Practical Aids," Quality Press, Milwaukee, WI, 1986.1986.



INVITED PAPERS AND CONTRIBUTIONS

- Kubiak, T. M., "Reality or Illusion?: The Harmful Impact Poor Service Quality Can Have on Customers," *Quality Progress*, August 2015. Note: this paper was translated into Spanish and published in Mexico in *Contacto*, February 2016, pp. 30-34.
- Kubiak, T. M., "Conducting FMEAs for Results: Tips and Techniques for Properly Using the Risk Management Tool," *Quality Progress*, June 2014.
- Kubiak, T. M., working title "Operational Definitions: The Lifeblood of Data Collection and Metric Development," *Quality Progress*, August 2013.
- Kubiak, T. M., "Keeping Customers Happy," Contribution to the "Expert Answers" column, *Quality Progress*, June 2013.
- Kubiak, T. M., "How Many Belts?," Contribution to the "Expert Answers" column, *Quality Progress*, January 2013.
- Kubiak, T. M. "The Significance of Simulation: Tapping into a Powerful Tool to Analyze and Improve Processes," *Quality Progress*, June 2012, pp. 44-45.
- Kubiak, T. M., "Fear of Commitment," *Six Sigma Forum Magazine*, Vol. 11, No. 3, May 2012, pp. 20-25.
- Kubiak, T. M., "The Way to Fail: How to Unsuccessfully Charter Projects and Miss Expectations," *Quality Progress*, December 2011, pp. 64-66.
- Kubiak, T. M., "Six Sigma (Project) Selection," Contribution to the "Expert Answers" column, *Quality Progress*, October 2011.
- Kubiak, T. M., "The Driving Force: Creating Line of Sight from Strategy to Process," *Quality Progress*, June 2010, pp. 52-54.
- Kubiak, T. M., "Influence vs. Control," Contribution to the "Expert Answers" column, *Quality Progress*, May 2010.
- Kubiak, T. M., "Perusing Process Performance Metrics: Selecting the Right Measures for Managing Processes," *Quality Progress*, August 2009, pp. 52-55.
- Kubiak, T. M., "Mapping Returns," Contribution to the "Expert Answers" column, *Quality Progress*, March 2009.
- Rooney, James J., **T. M., Kubiak**, Russ Westcott, R. Dan Reid, Keith Wagoner, Peter E. Pylipow, and Paul Pisek, "Building from the Basics," *Quality Progress*, January 2009.
- Kubiak, T. M., "Chart a Course," Contribution to the "Expert Answers" column, *Quality Progress*, November 2008.
- Kubiak, T. M., "Data Dependability: Improve Data Accuracy for Managing, Improving Processes," *Quality Progress*, June 2008, pp. 61-64.
- Kubiak, T. M., "Defining a Defect," Contribution to the "Expert Answers" column, *Quality Progress*, June 2008.
- Kubiak, T. M., "Outsourcing Focus," Contribution to the "Expert Answers" column, *Quality Progress*, March 2008.
- Kubiak, T. M., "How Low Can You Go?," Contribution to the "Expert Answers" column, *Quality Progress*, January 2008.
- Kubiak, T. M., "Reviving the Process Map: The Essential Tool for Any Six Sigma Project,"



Quality Progress, May 2007, pp. 59-63.

- Kubiak, T. M., "Feigenbaum: Past, Present, Future," Quality Progress, November 2005.
- Kubiak, T. M., Forward to "The Six Sigma Performance Handbook" by Praveen Gupta, McGraw-Hill, 2005.
- Kubiak, T. M., "What Does It Take to Be a Master Black Belt?," Six Sigma Forum Magazine, Vol. 3, No. 2, February 2004.
- Shipley, David, Carl W. Keller, James Bossert, Steven S. Pevette, Duke Okes, Dale Crownover and **T. M. Kubiak**, "Multiple Choice—What's the Best Quality System?," Quality Progress, July 2003, pp. 25-45.
- Kubiak, T. M., "What Advice Would You Share With Someone Just Getting Involved in Six Sigma?," Design Team Member Profiles for the Six Sigma Forum, 2003.
- Kubiak, T. M., "Improving the Review Process Through Effective Communication," Quality Press Update, Winter, 1997.
- Kubiak, T. M., Contribution to the "Quality Press 1996 Salary Survey," Quality Press, November 1996.
- Kubiak, T. M., "Reviewers: The Listening Posts of Quality Press," Quality Press Update, Spring, 1996.
- Kubiak, Thomas M., "Simulation: An Old Tool Revisited," IIE Aerospace News, Vol. XXIII, No. 2, Fall, 1988.

EDITORIALS

- Kubiak, T. M., "Six Sigma in the 21st Century," Guest editorial, Six Sigma Forum Magazine, Vol. 11, No. 1, November 2011.
- Kubiak, T. M., "Implementing Six Sigma: Lessons From the Trenches," Guest editorial, Six Sigma Forum Magazine, Vol. 6, No. 4, August 2007.
- Kubiak, T. M., "The Implementer's Dilemma," Guest Editorial, Six Sigma Forum Magazine, Vol. 3, No. 3, May 2004.
- Kubiak, T. M., "Choose the Right Certification Path for Your Company," Guest Editorial, Six Sigma Forum Magazine, Vol. 3, No. 1, November 2003.
- Kubiak, T. M., "Introducing 'Six Sigma Forum Magazine'," Guest Editorial, Six Sigma Forum Magazine, Vol. 1, No. 1, November 2001.
- Kubiak, T. M., "With Readers in Mind, Quality Progress Gets a New Look," Guest Editorial, Quality Progress, March 1999.

SOFTWARE REVIEWS

- "The GD&T Trainer," Quality Progress, December 1999.
- "AllClear 4.0," Quality Progress, October 1999.
- "FMEA Investigator," Quality Progress, May 1999.



INTERVIEWS

- With “Quality Magazine” on standards for publication in April 2016.
- With “Quality Conversations...The Global Voice of Quality,” BlogTalkRadio.com, 29 June 2009.
- With “The Business Journal,” after receiving the Arizona Governor’s Award for Quality, October 20, 1995
- With On Q, ASQ’s Journal of Record, “Speaking of Quality,” April 1995.

SUBJECT MATTER EXPERT

- “ASQ Foundations in Quality: Self-Directed Learning Series—Certified Quality Manager,” 1997.
- “ASQ Foundations in Quality: Self-Directed Learning Series—Certified Quality Engineer,” 1998.
- “ASQ Foundations in Quality: Self-Directed Learning Series—Certified Quality Engineer,” 2000.
- “ASQ’s Foundations in Quality: Self-Directed Learning Series - Certified Manager of Quality/Organizational Excellence,” 2005.

INVITED SPEECHES AND PRESENTATIONS

Date	Location	Topic and Audience
10-29-15	Rosemont, IL	“Implementation of Lean Six Sigma in the Absence of Common Sense!” – The Quality Show
04-17-12	Rock Hill, SC	“Implementation of Lean Six Sigma in the Absence of Common Sense!” – The Quality Conference of The Carolinas
02-14-11	Ashville, NC	“Developing Meaningful Metrics: Driving Action for Results” presented to the Carolina High Country Section 1103 of ASQ
02-08-10	St. Petersburg-Tampa	“Developing Meaningful Metrics: Driving Action for Results” presented to the St. Petersburg-Tampa Section 1508 of ASQ
11-17-09	Charlotte, NC	“Developing Meaningful Metrics: Driving Action for Results” presented to the Charlotte Section 1110 of ASQ
05-17-05	Seattle, WA	Moderator for an “Interview and Discussion with Dr. Armand V. Feigenbaum” presented at the American Society for Quality World Conference on Quality and Improvement
10-27-04	New Orleans, LA	“Developing Meaningful Metrics for Six Sigma Implementation: A Foundational Approach” presented at the Integrating and Linking Dashboards, Scorecards and Six Sigma Conference
09-16-04	Ft. Lauderdale, FL	Moderator for a panel discussion on Six Sigma presented at



		the 4 th Annual Six Sigma Forum Roundtable Conference
09-16-04	Ft. Lauderdale, FL	Keynote speaker, "Achieving and Maintaining Effective Cultural Change for Six Sigma Implementation" presented at the 4 th Annual Six Sigma Forum Roundtable Conference
07-27-04	Chicago, IL	"Developing Meaningful Metrics for Six Sigma Implementation in Corporate Finance and Beyond" presented at the Six Sigma and Process Improvement for Finance and Accounting Conference
04-20-04	New York, NY	"Achieving and Maintaining Effective Cultural Change for Six Sigma Implementation" presented at the Six Sigma for Service and Transaction Conference
02-17-04	London, England	Interactive panel session participant on "Managing Cultural Change in Six Sigma Implementation" presented at the Customer-Focused Six Sigma Forum
02-16-04	London, England	Keynote speaker on "Six Sigma in Retail: Ensuring Customer Satisfaction" presented at the Customer-Focused Six Sigma Forum
10-11-02	Ft. Lauderdale, FL	Moderator for a panel discussion on "Six Sigma: The Lost Piece of the Improvement Puzzle?" presented at the 2 nd Annual Six Sigma Forum Roundtable Conference
10-10-02	Ft. Lauderdale, FL	Moderator for a panel discussion on "Implementing Six Sigma for Results" presented at the 2 nd Annual Six Sigma Forum Roundtable Conference
07-09-01	Westborough, MA	"Driving Quality: A Personal Perspective" presented to the Executive staff of American Superconductor
11-06-00	Austin, TX	"Six Sigma Implementation: A Roadmap to Success" presented to the Executive staff of National Instruments
10-17-00	Phoenix, AZ	"How to Develop Meaningful Measures" presented at the 10 th Annual Arizona Conference on Quality
08-02-00	Phoenix, AZ	"How to Develop Meaningful Measures" presented at the Q-Net, a group formed by the Arizona Governor's Office for Excellence in Government
09-16-98	Mesa, AZ	"How to Develop Meaningful Measures" presented at the 8 th Annual Arizona Conference on Quality
08-12-98	Glendale, AZ	"How to Develop Meaningful Measures" presented to the Phoenix Chapter of American Society For Quality
10-22-97	Mesa, AZ	"How to Develop Meaningful Measures" presented at the 7 th Annual Arizona Conference on Quality
04-23-97	Flagstaff, AZ	"How to Develop Meaningful Measures" presented to the Flagstaff subchapter of the Phoenix Chapter of American Society For Quality
10-17-96	Mesa, AZ	"How to Develop Meaningful Measures" presented at the 6 th Annual Arizona Conference on Quality
10-17-96	Mesa, AZ	"Baldrige for the Baffled" presented at the 6 th Annual Arizona Conference on Quality



09-18-96	Phoenix, AZ	“How to Develop Meaningful Measures” presented at the Arizona Parks and Recreation Association Conference and Trade Show
06-19-96	Phoenix, AZ	“Total Quality Management in the Public Sector: It Ain’t All That Different!” Presented to the American Public Works Association, Arizona Chapter
03-19-96	Phoenix, AZ	“How to Develop Meaningful Measures” presented to ASK, the Arizona Chapter of the Help Desk Institute
06-12-95	Phoenix, AZ	“How to Measure the Success of TQM: Panel Discussion” presented at the Arizona Quality Alliance Total Quality Management Network Meeting
06-12-95	Phoenix, AZ	“How to Measure the Success of TQM at Honeywell Satellite Systems Operation” presented at the Arizona Quality Alliance Total Quality Management Network Meeting
02-24-94	Ocala, FL	“Total Quality at Honeywell Space Systems” presented to the Ocala Chapter of American Society For Quality
10-28-93	Daytona Beach, FL	“Total Quality at Honeywell Space Systems” presented to the Volusia County Manufacturer’s Association
09-13-93	Clearwater, FL	“Honeywell Space Systems and the Florida Sterling Award” presented to the Tampa-St. Petersburg Chapter of American Society For Quality
08-15-90	St. Petersburg, FL	“The Logistics of Editing the SOLE Logistics Spectrum Journal” presented to the Society of Logistics Engineers, Chapter 06, District 03

PROFESSIONAL ACTIVITIES AND AFFILIATIONS

American Society for Quality (ASQ) – Fellow Member

- I am serving on a wide variety of publication related boards including the Publication Management Board, Quality Management Journal, Software Quality Professional, Quality Progress, and the Six Sigma Forum Magazine. Under my leadership, ASQ launched the only journal dedicated solely to Six Sigma. This journal is published quarterly and directed toward serving the needs of the Six Sigma professional.
- I am serving as a reviewer for the Standing Review Board, which reviews all ASQ Six Sigma books, papers, software, and third-party publications considered for sale by Quality Press.
- I served on the design/launch team for the Six Sigma Forum. Participation on this team is by invitation only. As part of the team, I actively supported the development and test of the Six Sigma Forum web site; and the body of knowledge, examination test questions, and deliverable test for the new Six Sigma Black Belt certification examination first offered in May 2001.
- I served as the subject matter expert for two of ASQ’s highest-ever selling products: Self-Directed Learning Series – Certified Quality Manager and Self-Directed Learning Series – Certified Quality Engineer.

Society of Logistics Engineers (SOLE) – Senior Member

I served in a variety of positions on the publication staff of the Logistics Spectrum, SOLE’s international journal on logistics including the position of managing editor. As managing



editor, I established and chaired the journal's first editorial review board. Creation of this board significantly enhanced the quality of published papers and elevated the journal to the number one ranked publication among both industry and academic logisticians.

Institute of Industrial Engineers (IIE) – Senior Member

I served in a variety of chapter leadership positions including chapter president. Because of my leadership, the chapter received the Award of Excellence, the Most Improved Chapter Award, and the Community Affairs Award.

Publishers

I served as a technical reviewer of multiple professional journals and publications including: Prentice Hall, John Wiley, McGraw-Hill, and Marcel Dekker. As a result, I have provided over 400 business and technical reviews for book proposals; manuscripts; technical papers; software; and video and audiotapes. These reviews influence publishing